

YOUR GUIDE FOR 2023 STUDENT SCHOOL BUS TRAVEL

As a new school year fast approaches, we often get asked “How do my kids catch the bus” and “Am I eligible for a Bus Pass?”. To help answer your questions we’ve put together some helpful guidelines and tips to assist with your enquiries.

Catching the bus

Students will either need a “TransLink GO Card” or a “Bus Travel Assistance Card” to travel on student school bus services.

If student/s have a 2022 bus pass, it will remain current until the end of February 2023. If there have been any changes to the student/s School or Address, a new Bus Pass Application will have to be completed.

A friendly reminder that all KBL bus services are not accepting cash payments for bus fares or cash for Bus Card top-ups.

1. TransLink GO Card

A payment option for school bus travel is the Translink GO Card system. If you are not eligible for one of the below transport assistance schemes, you can still get discounted daily fares by using a Go Card. These cards are available for purchase from your nearest Train Station and some news agencies provide this service.

2. Bus Travel Assistance Card

Eligibility: There are two types of travel assistance options, “Bus Travel Assistance” which is based on kilometers and “Safety Net Assistance” which is based on concessions / pensions.

Paperwork: If you believe you’re eligible, the correct paperwork will need to be completed either [online](#) or at our Head Office in Burpengary. We recommend you **submit this paperwork in December 2022.**

Processing: Our annual bus pass application period is a very busy time and can take up to three weeks for processing.

Collection: Bus Passes will be available for collection on **Monday, 9th January 2023** for collection. We encourage all parents to visit our Head Office nice and early in the New Year to avoid processing delays.

This is just a quick guide to the school bus pass system so if we haven’t specifically answered your question, please call our office on 1300 287 525 or pop in and visit us at 2 Motorway Drive, Burpengary.